

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

1. (Currently Amended) A method for contacting a first user using a packet-switched communication, comprising:

receiving, by means of a packet switched network, a request from a second user for graphical information associated with the first user;

providing the second user with the graphical information, wherein the graphical information comprises one or more fields for receiving an inputted text message for the first user and ~~a plurality of~~ at least one communication option[[s]] for transmission of the inputted text message to the first user, the ~~plurality of~~ at least one communication option[[s]] being a ~~plurality~~ at least one of an email, a facsimile, a voice mail, an instant message, a pager, and a telephone call; and

~~when the second user selects one or more of the plurality of communication options in~~ response to input from the second user, providing the text message to the first user by means of the ~~selected one or more~~ at least one communication option[[s]].

2. (Currently Amended) The method of Claim 1, wherein the at least one communication option is a plurality of communication options, wherein the input from the second user includes a selection of one or more of the plurality of communication options, and wherein the selected one or more of the plurality of communication options includes at least one of voice mail and a telephone call.

3. (Original) The method of Claim 1, wherein the provided graphical information is configured as at least one Web page.

4. (Original) The method of Claim 1, wherein the provided graphical information comprises a location option to locate a communication device through which the first user is currently directly contactable.

5. (Original) The method of Claim 4, wherein, when the location option is selected by the second user, the method further comprises:

initiating a plurality of communications with a plurality of communication devices associated with the first user; and

when the first user responds to one or more of the plurality of communications, notifying the second user of the communication device corresponding to the responded to one or more of the plurality of communications.

6. (Original) The method of Claim 1, wherein the provided graphical information comprises a personal message from the first user to the second user.

7. (Original) The method of Claim 1, wherein the provided graphical information comprises at least one activity description involving the first and second users, a response indicator indicating whether or not the second user can participate in the at least one activity, and a request for an alternate date acceptable to the second user for the at least one activity description.

8. (Original) The method of Claim 1, wherein the provided graphical information comprises a listing of individuals, a corresponding skill of each listed individual, and contact information associated with each of the listed individuals.

9. (Original) The method of Claim 2, wherein, when the at least one of voice mail and a telephone call is selected by the second user, the method further comprises:

converting the inputted text message into a corresponding audio message; and
forwarding the corresponding audio message to the first user by means of the selected at
least one of voice mail and a telephone call.

10. (Original) The method of Claim 1, wherein the providing step comprises:
authenticating the identification of the second user;
applying one or more rules to determine for the second user what presence and
availability information which the second user is entitled to receive; and
including such presence and availability information in the provided graphical
information.

11. (Currently Amended) The method of Claim ~~[[8]]~~10, wherein, when the
authenticating step is not successful, the provided graphical information does not include the
presence and availability information which the second user is entitled to receive.

12. (Original) The method of Claim 1, wherein the communication devices of the first
and second users are part of an enterprise network.

13. (Original) A method for contacting a first user using a packet-switched
communication, comprising:
receiving, by means of a packet switched network, a request from a second user for
graphical information associated with the first user;
providing the second user with the graphical information, wherein the graphical
information comprises one or more fields for receiving an inputted text message for the first user;
converting the inputted text message into a corresponding audio stream; and
sending the corresponding audio stream to least one of a live voice communication device
and a voice mail repository associated with the first user.

14. (Currently Amended) The method of Claim ~~[[11]]~~13, wherein the provided graphical information comprises a plurality of communication options for transmission of the inputted text message to the first user, the plurality of communication options being a plurality of an email, a facsimile, a voice mail, an instant message, a pager, and a telephone call and further comprising:

when the second user selects one or more of the plurality of communication options, providing the text message to the first user by means of the selected one or more communication options.

15. (Currently Amended) The method of Claim ~~[[12]]~~14, wherein the selected one or more of the plurality of communication options includes at least one of voice mail and a telephone call.

16. (Currently Amended) The method of Claim ~~[[12]]~~13, wherein the provided graphical information is configured as at least one Web page.

17. (Currently Amended) The method of Claim ~~[[11]]~~13, wherein the provided graphical information comprises a location option to locate a communication device through which the first user is currently directly contactable.

18. (Currently Amended) The method of Claim ~~[[15]]~~17, wherein, when the location option is selected by the second user, the method further comprises:

initiating a plurality of communications with a plurality of communication devices associated with the first user; and

when the first user responds to one or more of the plurality of communications, notifying the second user of the communication device corresponding to the responded to one or more of the plurality of communications.

19. (Currently Amended) The method of Claim 13, wherein the provided graphical information comprises a personal message from the first user to the second user.

20. (Currently Amended) The method of Claim 13, wherein the provided graphical information comprises at least one activity description involving the first and second users, a response indicator indicating whether or not the second user can participate in the at least one activity, and a request for an alternate date acceptable to the second user for the at least one activity description.

21. (Currently Amended) The method of Claim 13, wherein the provided graphical information comprises a listing of individuals, a corresponding skill of each listed individual, and contact information associated with each of the listed individuals.

22. (Currently Amended) The method of Claim 13, wherein the providing step comprises:

authenticating the identification of the second user;
applying one or more rules to determine for the second user what presence and availability information which the second user is entitled to receive; and
including such presence and availability information in the provided graphical information.

23. (Currently Amended) The method of Claim 22, wherein, when the authenticating step is not successful, the provided graphical information does not include the presence and availability information which the second user is entitled to receive.

24. (Currently Amended) The method of Claim 13, wherein the communication devices of the first and second users are part of an enterprise network.

25. (Original) A system for contacting a first user using a packet-switched communication, comprising:

a network server operable to receive, by means of a packet switched network, a request from a second user for graphical information associated with the first user; and

a resource manager operable (a) to provide the second user with the graphical information, wherein the graphical information comprises one or more fields for receiving an inputted text message for the first user and a plurality of communication options for transmission of the inputted text message to the first user, the plurality of communication options being a plurality of an email, a facsimile, a voice mail, an instant message, a pager, and a telephone call and (b), when the second user selects one or more of the plurality of communication options, provide the text message to the first user by means of the selected one or more communication options.

26. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the plurality of communication options includes at least one of voice mail and a telephone call.

27. (Currently Amended l) The system of Claim ~~[[23]]~~25, wherein the provided graphical information is configured as at least one Web page.

28. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the provided graphical information comprises a location option to locate a communication device through which the first user is currently directly contactable.

29. (Currently Amended) The system of Claim ~~[[26]]~~28, wherein, when the location option is selected by the second user, the resource manager is further operable to initiate a plurality of communications with a plurality of communication devices associated with the first user and, when the first user responds to one or more of the plurality of communications, notify

the second user of the communication device corresponding to the responded to one or more of the plurality of communications.

30. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the provided graphical information comprises a personal message from the first user to the second user.

31. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the provided graphical information comprises at least one activity description involving the first and second users, a response indicator indicating whether or not the second user can participate in the at least one activity, and a request for an alternate date acceptable to the second user for the at least one activity description.

32. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the provided graphical information comprises a listing of individuals, a corresponding skill of each listed individual, and contact information associated with each of the listed individuals.

33. (Currently Amended) The system of Claim ~~[[24]]~~26, wherein, when the at least one of voice mail and a telephone call is selected by the second user, further comprising:

a text-to-speech engine operable to convert the inputted text message into a corresponding audio message; and wherein the resource manager is further operable to forward the corresponding audio message to the first user by means of the selected at least one of voice mail and a telephone call.

34. (Currently Amended) The system of Claim ~~[[23]]~~25, further comprising:
an authentication engine operable to authenticate the identification of the second user;
and

a rules administrator operable to apply one or more rules to determine for the second user what presence and availability information which the second user is entitled to receive and include such presence and availability information in the provided graphical information.

35. (Currently Amended) The system of Claim ~~[[32]]~~34, wherein, when the authentication is not successful, the provided graphical information does not include the presence and availability information which the second user is entitled to receive.

36. (Currently Amended) The system of Claim ~~[[23]]~~25, wherein the communication devices of the first and second users are part of an enterprise network.

37. (New) A system for contacting a first user using a packet-switched communication, comprising:

a network server operable to receive, by means of a packet switched network, a request from a second user for graphical information associated with the first user;

a resource manager operable (a) to provide the second user with the graphical information, wherein the graphical information comprises one or more fields for receiving an inputted text message for the first user; (b) to convert the inputted text message into a corresponding audio stream; and (c) send the corresponding audio stream to least one of a live voice communication device and a voice mail repository associated with the first user.

38. (New) The system of Claim 37, wherein the provided graphical information comprises a plurality of communication options for transmission of the inputted text message to the first user, the plurality of communication options being a plurality of an email, a facsimile, a voice mail, an instant message, a pager, and a telephone call and wherein, when the second user selects one or more of the plurality of communication options, the text message is provided to the first user by means of the selected one or more communication options.

39. (New) The system of Claim 38, wherein the selected one or more of the plurality of communication options includes at least one of voice mail and a telephone call.

40. (New) The system of Claim 37, wherein the provided graphical information is configured as at least one Web page.

41. (New) The system of Claim 37, wherein the provided graphical information comprises a location option to locate a communication device through which the first user is currently directly contactable.

42. (New) The system of Claim 41, wherein, when the location option is selected by the second user, the system initiates a plurality of communications with a plurality of communication devices associated with the first user; and, when the first user responds to one or more of the plurality of communications, notifies the second user of the communication device corresponding to the responded to one or more of the plurality of communications.

43. (New) The system of Claim 37, wherein the provided graphical information comprises a personal message from the first user to the second user.

44. (New) The system of Claim 37, wherein the provided graphical information comprises at least one activity description involving the first and second users, a response indicator indicating whether or not the second user can participate in the at least one activity, and a request for an alternate date acceptable to the second user for the at least one activity description.

45. (New) The system of Claim 37, wherein the provided graphical information comprises a listing of individuals, a corresponding skill of each listed individual, and contact information associated with each of the listed individuals.

46. (New) The system of Claim 37, wherein the providing operation comprises the sub-operations of:

 authenticating the identification of the second user;
 applying one or more rules to determine for the second user what presence and availability information which the second user is entitled to receive; and
 including such presence and availability information in the provided graphical information.

47. (New) The system of Claim 46, wherein, when the authenticating sub-operation is not successful, the provided graphical information does not include the presence and availability information which the second user is entitled to receive.

48. (New) The system of Claim 37, wherein the communication devices of the first and second users are part of an enterprise network.

49. (New) A computer readable medium comprising processor executable instructions to perform the steps of Claim 1.

50. (New) A computer readable medium comprising processor executable instructions to perform the steps of Claim 13.